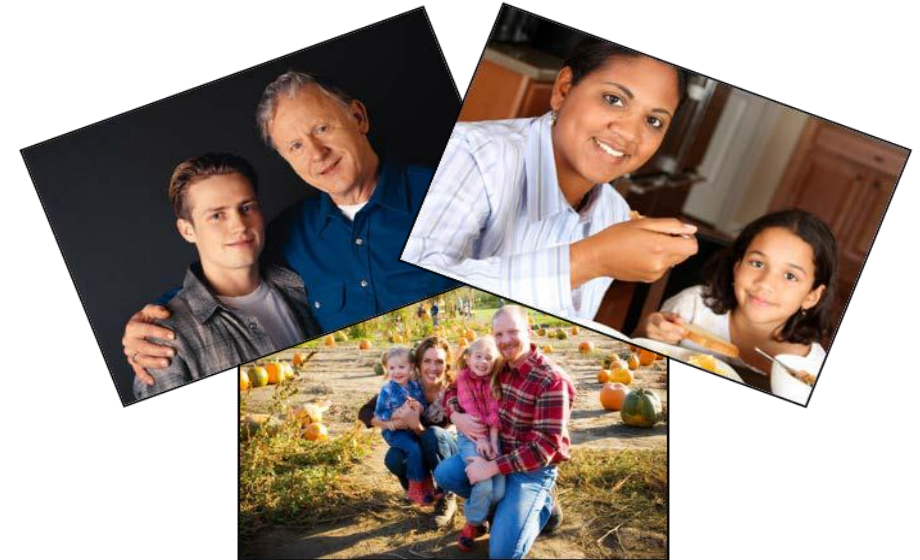


# Alternative Dispute Resolution Program



**For more information contact:**

***ADR Program Coordinator***  
**adr@familyservicesottawa.org**  
**Tel: 613-725-3601 ext. 221**

**Toll Free: 1-877-717-8959 ext. 221**  
**Fax: 613-725-5651**  
**TTY: 613-725-6175**

**Family Services Ottawa / Services à la famille Ottawa**  
**312 Parkdale Avenue, Ottawa, ON K1Y 4X5**  
**[www.familyservicesottawa.org](http://www.familyservicesottawa.org)**

Alternatives to court for families  
involved with Children's Aid



The **ADR Program** gives you and your family a chance to make decisions about the care of your children without going to court.

***Some things you should know about the ADR program:***

- Our facilitators help you through the decision making Process; they do not make decisions about the care of your children
- Participation in the program is voluntary for both the family and CAS
- Services are offered free of charge
- Services are available in the counties of Ottawa, Renfrew, Prescott-Russell and Stormont, Dundas & Glengarry

The Office of the Children's Lawyer is part of every referral to the ADR Program. They may decide to provide your child with a lawyer.

***The services available in the ADR Program are:***

- Family Group Conference – a one day conference where the family gets to create a plan for the care of their children
- Mediation – a process that brings all sides together so they can work out an agreement that is good for everyone involved

***In the ADR Program we work to ensure that:***

- Decisions are made faster than going to court
- Services are available in your community
- The focus is kept on the children
- Everyone has a voice in the decision making process
- Families have the opportunity to make decisions about the care of their children

***If you want more information about the ADR Program and how it may help you and your children:***

- Contact the ADR Program coordinator
- Speak to your CAS worker
- Speak to your lawyer

