



Family Services Ottawa (FSO) is a key provider of accessible counselling and programs supporting mental health issues, anti-violence, parenting and LGBTTTQ+ to the residents of Ottawa. FSO is a values-driven organization and envisions, 'a community where families and individuals are strong and resilient, and have the support they need to lead healthy, fulfilling lives.'

FSO is seeking a Director, Mental Health and Community Programs to join our leadership team.

**ABOUT THE POSITION:**

Reporting to the Executive Director, the Director Mental Health and Community Programs (Director) will contribute to the strategic planning, risk management, quality assurance and compliance in its delivery of mental health and community programs. The Director works closely with FSO leadership at all levels to support best practices; adherence to college and professional standards for counselling and psychotherapy programs; ensuring quality assurance and organizational objectives are being met; and maintaining current standards for case interventions. The Director liaises and collaborates with community partners and Ministry contacts to support FSO's achievement of service outcomes, reporting requirements and strategic plan objectives. The Director provides supervision to clinical and program management staff.

**ABOUT THE DESIRED CANDIDATE:**

- A Master's degree in Social Work, Counselling, or equivalent
- Must be a member in good standing with a regulated health college as per current standards for practicing social work, counselling, and/or psychotherapy (i.e. CRPO, OCSWSSW)
- Knowledge of multiple counselling modalities and approaches normally attained through 7 - 10 years of direct counselling combined with 5 years of related management and leadership experience, preferably in a unionized environment
- Experience in providing services to children and families
- Strong organizational and communication skills
- Experience in needs analysis, program development, strategic planning
- Experience in managing program budgets, working with funders
- Bilingualism in French and English is highly desirable
- Experience supporting LGBTTTQ+ individuals and Rainbow families is an asset

For more information about this opportunity or to submit an application, visit [FSO, Director Mental Health & Community Programs](#)

Accommodations are available for applicants upon request throughout the recruitment process. If you require accommodations for interviews or other meetings, please let us know.